

Friday 17th March 2023

Dear Thomas Fairchild Families,

Re: Communication and Parent Payments

I am writing to let you know that this half term we will be improving our school communications and parent payment options. In order to achieve this aim, we are launching a new app - **My Child at School.**

My Child at School (MCAS) is already linked to the school's systems and you can access it on a <u>web browser</u>, on the <u>Apple app store</u> and through the <u>Google Play store</u>. In the coming days we will be in touch with your individual login details and I would highly recommend that you try to login in as soon as you receive them to ensure everything is correct. Once logged into the system you will be able to receive and send messages directly to the school office.

We will stop using Tucasi (which uses the parent app SCOPAY for online payments) by **Friday 26th May.** This will be replaced by the functionality within My Child at School, which allows you to manage school payments for school meals, breakfast club and playcentre. From **Monday 5th June**, all families should instead use My Child at School for any online payments.



Any credit balance on SCOPAY, or money that has been added and then allocated to a particular activity e.g. Breakfast Club, will be managed by the in-school financial transfers and families do not need to do anything to transfer this money to MCAS.

In order to support you all with this transition we will be hosting drop-in sessions with the office staff who will be able to support you to login in and access the key features of the app/web browser. These will take place every **Thursday and Friday from 9.15am - 10.00am** from the 20th April.

Kind regards,

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Matt Trahair Headteacher