

Cost of Living Crisis – List of Organisations Offering Support in Hackney

Hackney Borough Council Services:

Household Support Fund

Administered by Hackney Council: <https://www.gov.uk/government/publications/household-support-fund-guidance-for-local-councils>

to support vulnerable households meet daily needs such as food, clothing, and utilities and runs from 6th October 2021 to 31st March 2022 and 1st October 2022 to 31st March 2023

Council Tax Help

Hackney residents can apply for up to £80 reduction a month on their Council Tax bill.

Tel: 020 8356 3399 or <https://hackney.gov.uk/council-tax-reduction-claim>

Support Paying Energy Bills

A further £193k has been distributed so far to help people struggling to pay their energy bills. These government-funded grants will help towards the rising cost of living for thousands of residents who are on low incomes. Tel: 020 8356 3111 or <https://www.grantapproval.co.uk/>

Support with Housing Costs

The Council can make Discretionary Housing Payments to help those experiencing difficulty meeting housing costs, supporting residents whose rent is not met in full by housing benefit or universal credit or have a temporary situation which makes it difficult to pay their rent.

<https://hackney-framework.egovhub.net/DHPform/launch>

Cost of Living Payments

Residents on means-tested benefits will receive the first of two Cost of Living Payments totalling £650, as part of a government package to help families with cost of living pressures. The first £326 instalment for qualifying low-income households will be paid by their usual payment method from July 2022. The rest will follow in a second instalment in the autumn.

All households will receive a payment of £400 credited to their energy bills. This will be paid from October onwards and spread over six months. If you pay Council Tax by direct debit the payment will be credited to your account. If you are on a prepayment meter, it will be credited to your meter.

Low Cost Community Food Shops:

These shops do not provide vouchers but food at a low cost for a minimum contribution:

Woodberry Aid - 24 Bouverie Road, London, N16 OAJ - Tuesday 12pm to 2.30pm only

N16 Community shop - Catholic Church our Lady of Good Counsel, Unit A, Hartingtons Court, Coster Avenue, London, N4 2WQ - Friday 12pm to 2pm only

Hackney Pensioners Help with Food and Fuel Costs:

The following organisations can take direct referrals for help with food (direct food provision or food vouchers) for Hackney pensioners only (aged 66+):

Age UK East London - 020 89817124 or email: info@ageukeastlondon.org.uk

Coffee Afrik CIC - 07984 526489 or website: <https://www.coffeefrique.co.uk/>

Hackney Foodbank - 0808 2082138 or Florence Bennett Centre, Cherbury Street, N1 6TL

Hot Line Meals Service (London) - 020 8800 0414 or email: info@hotlinemeals.org.uk

Irish Elderly Advice Network - 020 7428 0471 or 50-52 Camden Square, London, NW1 9XB

JCC Jewish Community Council – 0208 8061616 or email: admin@jcc-nl.org

Kol Boniach - 0203 677 2021 or email: admin@kolbonaich.co.uk

Up 'N Away – 020 3519 0550 or 1 Forburg Rd, London, N16 6HP

Z.S.V. Trust (Food Lifeline) - 020 8211 1022 or website: <https://foodlifeline.org.uk/>

Organisations who can Issue Food Vouchers:

Fair Money Advice (finance and debt advice): <https://www.fairfinance.org.uk/advice/>
0203 475 8811

Riverside Engage Hackney (housing): 0800 953 4044

Turning Point (addiction and mental health): <https://www.turning-point.co.uk/services/city-hackney>

Citizens Advice Bureau East End: <http://www.eastendcab.org.uk/> or call the Help Through Hardship line: 0808 2082138 (freephone) or 020 3855 4472

Mind in Hackney (mental health): <https://www.mindchwf.org.uk/>

Greenhouse Project (homelessness) <https://www.homeless.org.uk/homeless-england/service/thamesreach-greenhouse-walk-in-centre>

Shoreditch Trust (health and wellbeing): Mon-Fri 9:30am to 5pm 0203 5599 234 or 0207 0338 500, or email connect@shoreditchtrust.org.uk

British Red Cross Refugee Service: Email: LondonRU@redcross.org.uk or call: 020 7704 5670

Hackney Council Housing: <https://hackney.gov.uk/housing-options>

Hackney Coronavirus Financial Support and Advice: <https://hackney.gov.uk/coronavirus-financial-support>

Hackney Discretionary Crisis Support Scheme: <https://hackney.gov.uk/discretionary-crisis-support-scheme>

VCS Organisations where Families can get Food Vouchers:

The organisations who can give food vouchers to families with children under 5 are:

Hackney Council Children and Families: <https://hackney.gov.uk/children-and-families>

Shoreditch Trust - 0203 5599 234/ 0207 0338 500, email: connect@shoreditchtrust.org.uk

ISHAN and NLMCC - 020 8806 1147 or email: admin@nlmcc.org.uk

Minik Kardes Community Children's Centre – 02079 237226 or info@minikkardes.org.uk

KIDS - 0207 359 3635 or website: <https://www.kids.org.uk/>

Round Chapel – 02089 860029 or email: info@hhbt.org.uk

Hackney Playbus - 0208 510 3335 or email: info@hackneyplaybus.org

Frampton Park Baptist Church - 020 8986 4765 or web: <https://www.framptonpark.org.uk/>

African Community School - 07484 356541 or website: <https://acschool.org.uk/>

Woodberry Aid – 7549 158050 or email: info@woodberryaid.org

Charity Excellence Framework:

Cost of living crisis information and resources of what support is available nationally

https://www.charityexcellence.co.uk/Home/BlogDetail?Link=Cost-Of_Living_Grant_Funding

Hackney CVS:

Supporting the community voluntary sector in Hackney: <https://hcv.org.uk/>

The “Hackney Giving Cost of Living” appeal is inviting businesses and individuals to donate money which can then be distributed to those in need via this link:

<https://hackneygiving.org.uk/fundraising/cost-of-living/>